



BPM Courses

**From discovery to
optimization**

Workshop 101

Introduction to BPM



Business Process Management

Workshop 101: Introduction to BPM



Description

This workshop will introduce you to the business process management discipline, including business strategies, methodologies and technologies. A high-level overview of BPM components, workflow patterns and use cases will be covered. At the end of the workshop, participants will be familiar with the practices and the tactics that are making BPM the most exciting new approach to solving business problems with new technologies today.

Duration: 1 Day – REF : WSOMX101-EN

Who Should Attend?

This course is recommended for anyone who deals with business processes from the problem solving perspective. This will benefit:

- ⇒ Line of Business Managers
- ⇒ Business or Process Analysts
- ⇒ Project Directors and Managers
- ⇒ Information Architects
- ⇒ Policy or Functional Analysts
- ⇒ Systems Consultants and Architects

Prerequisites

- ⇒ None
- ⇒ No technical expertise required

Performance Objectives

At the end of the workshop, you will be able to:

- ❑ Understand the key terms and concepts in BPM
- ❑ Learn the major methodologies for implementing BPM
- ❑ Discover the various technologies that support BPM

Workshop Contents

- ❑ Brief History of BPM Concepts
- ❑ The Process Perspective
- ❑ BPM Implementation Strategies
- ❑ BPM Value Proposition
- ❑ Business Process Management Suites
- ❑ BPM Architecture (SOA, BAM, BRMS)
- ❑ Choosing The Right BPM Suite
- ❑ Quick Overview of process modeling with BPMN
- ❑ BPM Implementation Case Studies